



BOIL WATER NOTICE

Drinking Water Contamination Guide

ACT NOW • STAY SAFE • STAY INFORMED

000
Emergency

24/7
Water Alerts

1 min
Boil Time

WHAT IS A BOIL WATER NOTICE?

A precautionary alert issued by water authorities when the safety of the drinking water supply is uncertain — due to contamination by bacteria, viruses,

Pipe Breaks
Cracks allow contaminants to enter the supply.

Flooding
Floodwater can mix with drinking supply.

Firefighting
Runoff chemicals may enter water systems.

HOW TO SAFELY BOIL WATER

1
Bring to a Rolling Boil
Full boil — not just bubbles

2
Boil for 1 Minute
3 min above 2,000 m altitude

3
Cool in Clean Container
Cover while cooling

4
Store Covered
Label & keep lids on tight

IF YOU ONLY DO FIVE THINGS

BOIL all tap water before drinking, cooking, or brushing teeth.

STORE boiled water in clean, covered, labelled containers.

CHECK local water authority & council websites for updates.

SEEK medical advice if vomiting or diarrhoea occurs. Call 000.

PROTECT babies & elderly with boiled or bottled water only.

WHO DOES WHAT IN AUSTRALIA?

Fire & Rescue
Respond to fires & hazmat, support contamination emergencies.

Police
Public order, evacuations & road closures.

Ambulance
Medical aid for waterborne illness & emergencies.

SES
Flood rescues, damage assessment & community support.

EMERGENCY CALL 000

Check local council websites & emergency alerts for updates. Do NOT assume the notice is lifted until official confirmation. Continue boiling until safe water is declared by authorities.